



The collection of child support is a complicated endeavor that creates challenges for many states. States like California, Texas, and Michigan have been forced to pay substantial penalties to the federal government for failing to provide an adequate system for collecting child support payments. In addition to delays being caused by reluctant spouses refusing to pay, agencies are burdened with long and tedious forms required to file an action to collect. These delays lead to backlog in the collection system and ultimately result in delays in support reaching the children who need it.

Riverside County Courts have found a solution...

By employing the power of the Internet, the Child Support Enforcement Agency can file child support claims faster and more efficiently than ever before, bringing relief to the children who need it without unnecessary delays.

To collect a child support claim, *sixteen* individual forms must be filled out and submitted to the court for approval. The information needed to fill these forms is already entered into the state's **Kids Information Data System (KIDS)** database. Many times, the filer is required to enter the same information on each of the different forms, such as defendant's name, or the child's name. When a mistake is made on one of the forms, the whole form must be redone. Sometimes, if the same mistake is made on all sixteen forms, such as the misspelling of a name, all the forms have to be redone. The result of these mistakes is a waste of time and paper. Once the documents have been approved by the court, they are sent to a process server to perfect service on the defendant.

Microsoft Internet Explorer
http://65.198.38.212/Riverside/Display.aspx

Filings for Date : 6/4/01

Select	Case Number	Case Number	Address1	Address2	Address3	Phone	Street Address	Mailing Address
<input type="checkbox"/>	000446742	446742AS	101 California Street	Suite 3900	San Francisco, CA, 94111	415-398-4700	30 S La Patera Ln	Suite 8
<input type="checkbox"/>	000446743	446743ED	3900 Haney Street		San Diego, CA, 92110	619-293-7000	225 Bush Street	17th Floor
<input type="checkbox"/>	000446744	446744WS	4401 El Camino Real	Suite G	Atascadero, CA, 93422	805-1592	Montgomery Street	18th Floor
<input type="checkbox"/>	000446745	446745ED	44 Montgomery Street	18th Floor	San Francisco, CA, 94104	415-391-7111	685 Market Street	6th Floor
<input type="checkbox"/>	000446746	446746DF	445 South Figueroa Street	31st Floor	Los Angeles, CA, 90071	213-612-7000	483 North St	Suite 200

The Child Support Protection Agency can view all the claims that have been entered in KIDS that need to be filed and served in an easy to read window.

Microsoft Internet Explorer
http://65.198.38.212/Riverside/Forms/1001.pdf

SUBMIT

31st Floor
Los Angeles, CA 90071
PHONE: (213) 612-7000
ATTENTION: THE PUBLIC SERVICE CENTER, 15th, 17th, 18th FLOOR
SUPERIOR COURT OF CALIFORNIA, COUNTY OF RIVERSIDE
ENTER ADDRESS: 483 North St
MAILING ADDRESS: Suite 200
CITY AND ZIP CODE: Colton, CA 94027
BRANCH NAME: FAMILY LAW DIVISION
PETITIONER/PLAINTIFF: COUNTY OF RIVERSIDE
RESPONDENT/DEFENDANT: Bruce Smith
Robert Tracy
OTHER PARTY: Jerry Coulter
 RESPONDENT AND COMPLAINT
 AMENDED COMPLAINT
 SUPPLEMENTAL COMPLAINT
 RESOLUTION/PALENTAL OBLIGATION
 Case Number: 446742AS
 TO (NAME): Bruce Smith
 Robert Tracy
 The local child support agency has filed the lawsuit against you. This lawsuit says you are the parent of each child named in this complaint and that you may be required to pay child support. The attached process/Judgment Regarding Parental Obligations Form 123B (12) covers you as a parent of each child listed below and, if there is an amount owed in item 8, orders you to pay.

After selecting a case to file, the forms are generated and filled out automatically with the information in the KIDS system. The Child Support Enforcement Agency can review the forms and make any necessary changes on screen.

With electronic filing, the process is paperless.

All the required forms are filled out automatically with X-Forms software. In addition to completing the digital forms, E-Filing also tags the data with XML formatting, which allows it to be easily exchanged between computers in the Child Support Protection Agency, courts, process servers, and the Department of Health and Human Services.

The system employed by the Riverside County Courts alleviates this time-consuming step by generating forms with the required information automatically entered.

- The attorney simply selects the case to be filed, clicks the view button, and the forms appear instantly on screen automatically completed and ready for the attorney to review.
- What's more, the attorney can correct any wrong information appearing on the forms, and these changes are globally reflected throughout the forms.
- The forms are sent to the court with a single mouse click.
- Once received and accepted by the court, the clerk stamps the documents with a digital stamp.
- He then forwards the documents to a process server, who prints them out and delivers them to the defendant.
- When service is complete, the process server submits proof of service back to the court over the Internet.
- A confirmation is sent to the filer informing him that the service has been completed.

The attorney filing the claim and the clerk of the court are not required to print, copy, or fax any paper document copies. In addition, the attorney can check the progress of the filings at any time during the process.

Riverside County's electronic filing system thus reduces the time and cost of filing child support cases. It is literally the shortest distance between needy children and the support they need.

For several years, the long process associated with collecting child support claims has given an unfair advantage to parents who refuse to pay. Courts in Riverside County have taken the first steps toward taking that advantage away.

Tightening the Reins on Deadbeat Parents